



What's New & What's Next

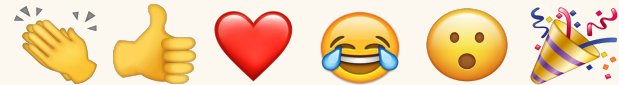
Product Roadmap | Q1 2026

January 22, 2026

Audience Engagement

1. Upon entry, audio is on mute
2. Adjust your video layout to speaker view
3. Chat your **name** and **organization**
4. Submit your questions throughout the event and chat with attendees via the Chat feature in Zoom

Like what you hear? Let us know with reactions!

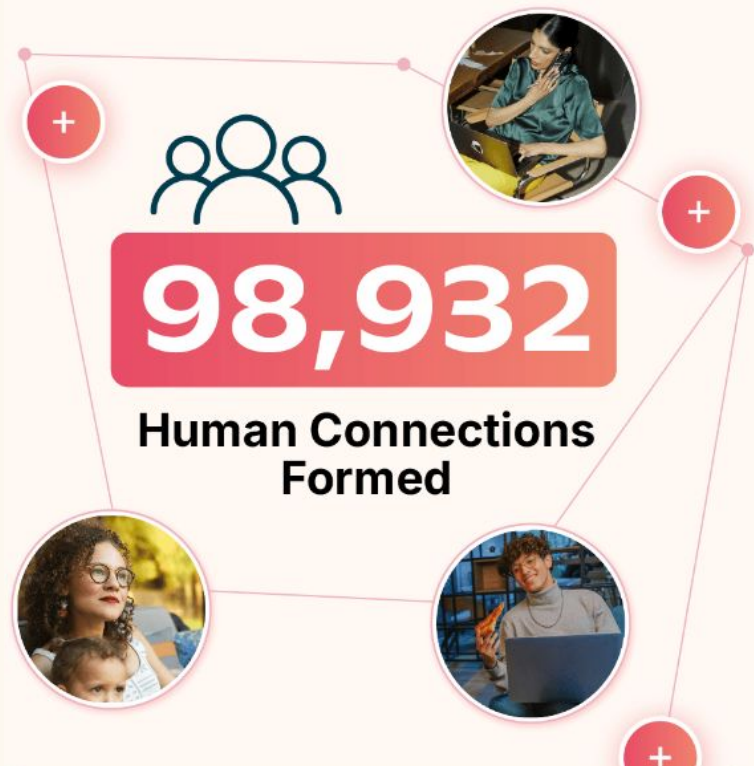


Today's Speaker



Annemieke Rice
Senior Vice President of
Product Transformation
Mentor Collective

Celebrating 2025



ROI in 2025

We delivered **\$10.8 million** in Operational ROI by automating logistics and enhancing staff capacity, proving mentorship infrastructure is mission-critical.

467,544 Hours Communicating



517,397 Total Hours Saved

\$10,865,337
saved in \$\$

Agenda



Today's Landscape

What barriers hinder participant engagement and adoption—and why engagement is so important.



Our Approach

How we are creating a fully supported cycle of engagement, from scheduling to reflection.



Introducing New Features

A look our upcoming features: Smart Scheduling and Conversation Logging 2.0.



What's Next?

Where our roadmap is heading, and how your organization and participants will benefit.

Today's Landscape



Mind the Engagement Gap

Offering resources isn't enough.

Utilization is key to delivering the *impact* that resources provide.



While essential, true value isn't found in simple access to a list of resources; that's just the starting point. Success isn't measured by how much we offer, but by how effectively learners *engage* with the support available to them.



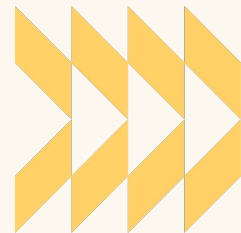
72%

of students report not
using *any* institution-
provided support services

(Johnson et al, 2022)

Mentorship Meets the Need

While many resources see low utilization, the data tells us learners are hungry for support—**they just want it on their terms.**



82%

seek more proactive
and personalized support


9x

more likely to share information
with peers than staff

Mentorship is the solution. It takes the trust learners already place in peers and friends, and makes access to that support scalable.

The Path to Impact

Mentor Collective invests in the journey to being matched **and** to being mentored.



Sign In

Welcome back! Please enter your details.


Email

Password

[Forgot Password?](#)

Sign In

OR

 Sign In With Institutional Credentials



The ROI of Engagement

Our research shows what drives results.

The Rule of Three



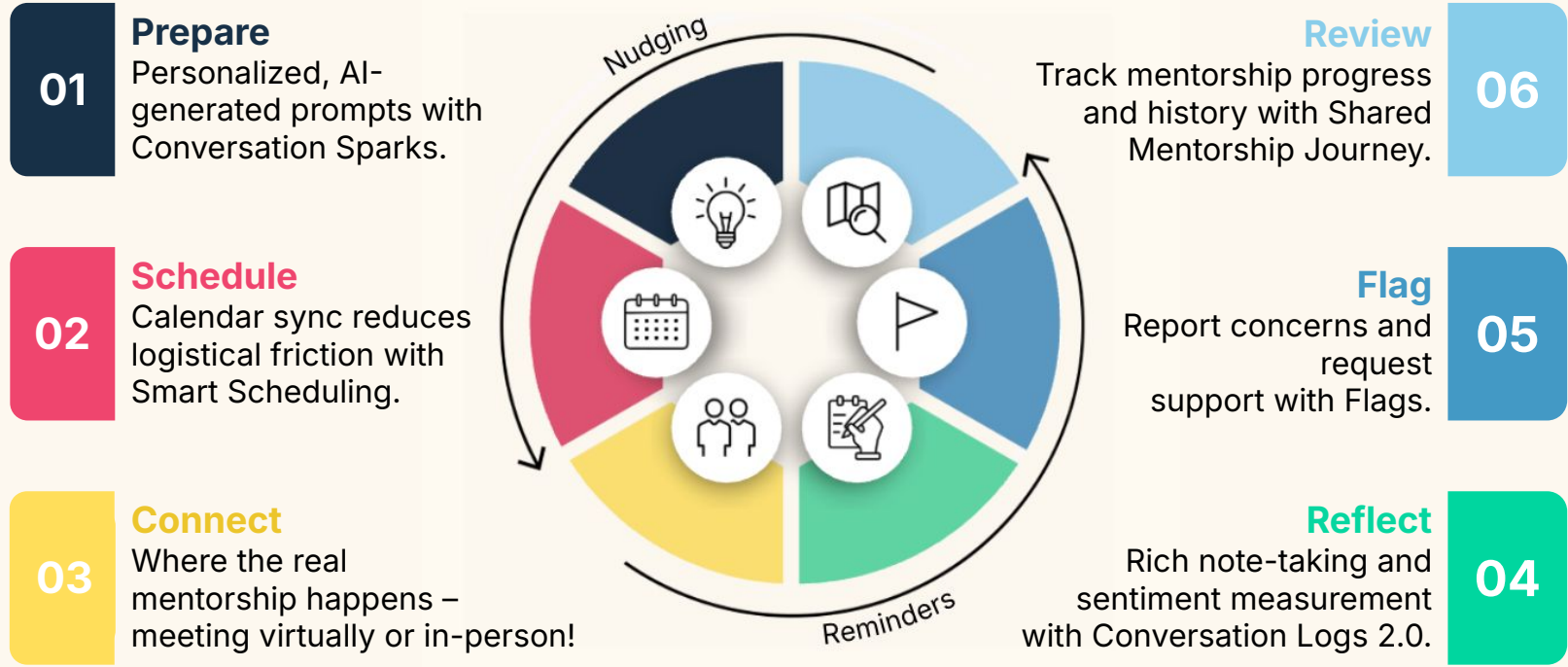
conversations
lead to an **+11% increase**
in retention



Our Approach



Fully Supported Engagement Cycle



What's New

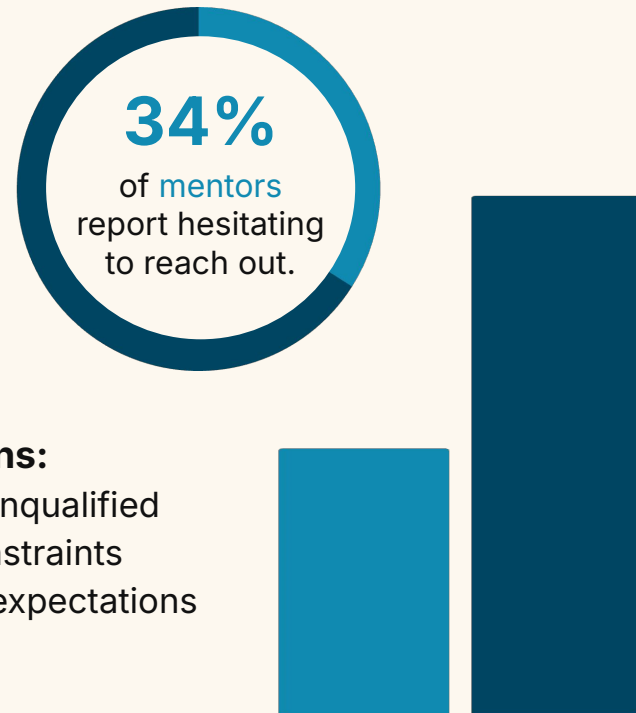


The Barriers to Engagement



Top Reasons:

- Social anxiety
- Fear of being a burden
- Lack of direction

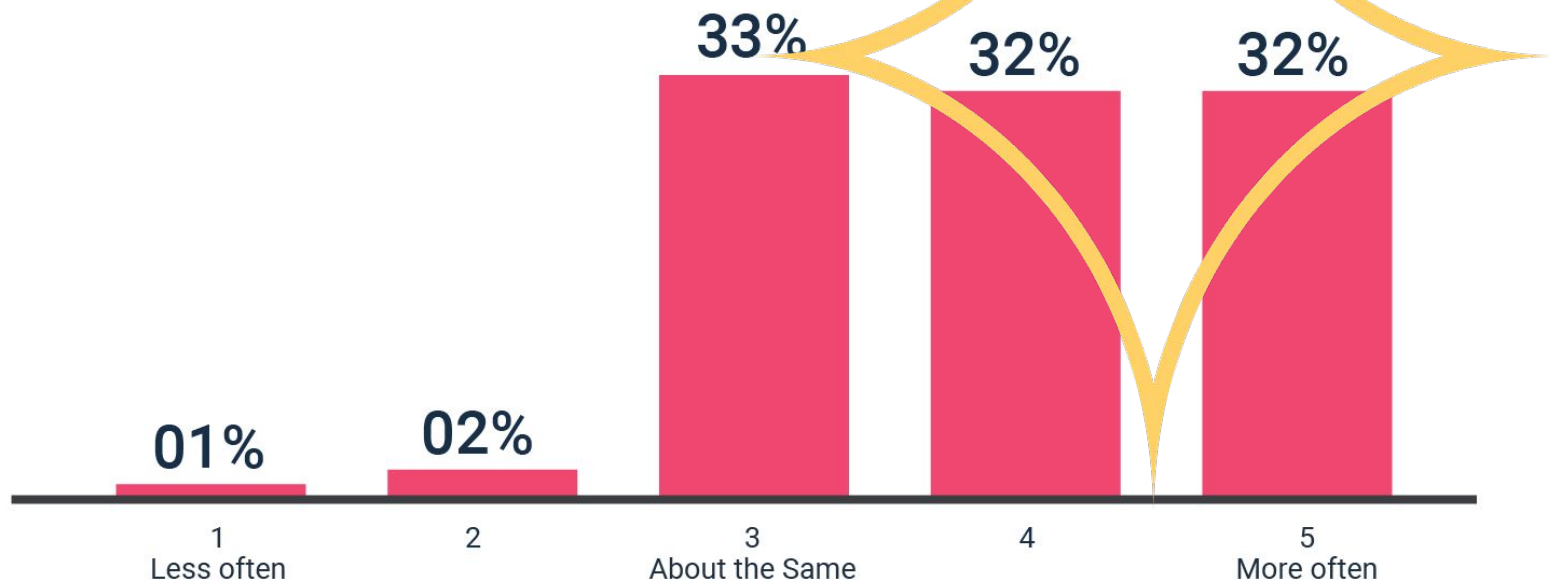


Top Reasons:

- Feeling unqualified
- Time constraints
- Unclear expectations

Value of Conversation Prompts

How much more often would you connect with your mentor or mentee if you had clear ideas for what to talk about (e.g. specific questions or topics)?



**398 mentee and mentor responses, as of August 2025*

💡 Conversation Sparks

Use these personalized AI-generated questions to get your conversation flowing with Jane.

All Questions

💬 What type of concerts do you enjoy attending?

I like this question



💡 What steps have you taken so far toward your goal of learning more about career options?



💡 What management or business roles are you considering alongside your interest in technology?



💡 View More

Released in October 2025



Sign in to see more content

Alex Smith

Sign in to see more content

Open profile

Current Information

When you see a new connection, you'll see a notification. You'll also see a notification when you see a new connection. You'll also see a notification when you see a new connection.

About Alex

Alex is a software engineer with 10 years of experience. He is currently working at Google. He is also a member of the Google Open Source Community.

Conversation 10446

You are currently in a conversation with Alex Smith. You can see the conversation history and the conversation details.

All Questions

- How can I improve my skills in a specific area? (1 answer)
- What are the best ways to learn a new language? (2 answers)
- How can I find a good job? (1 answer)

See all questions

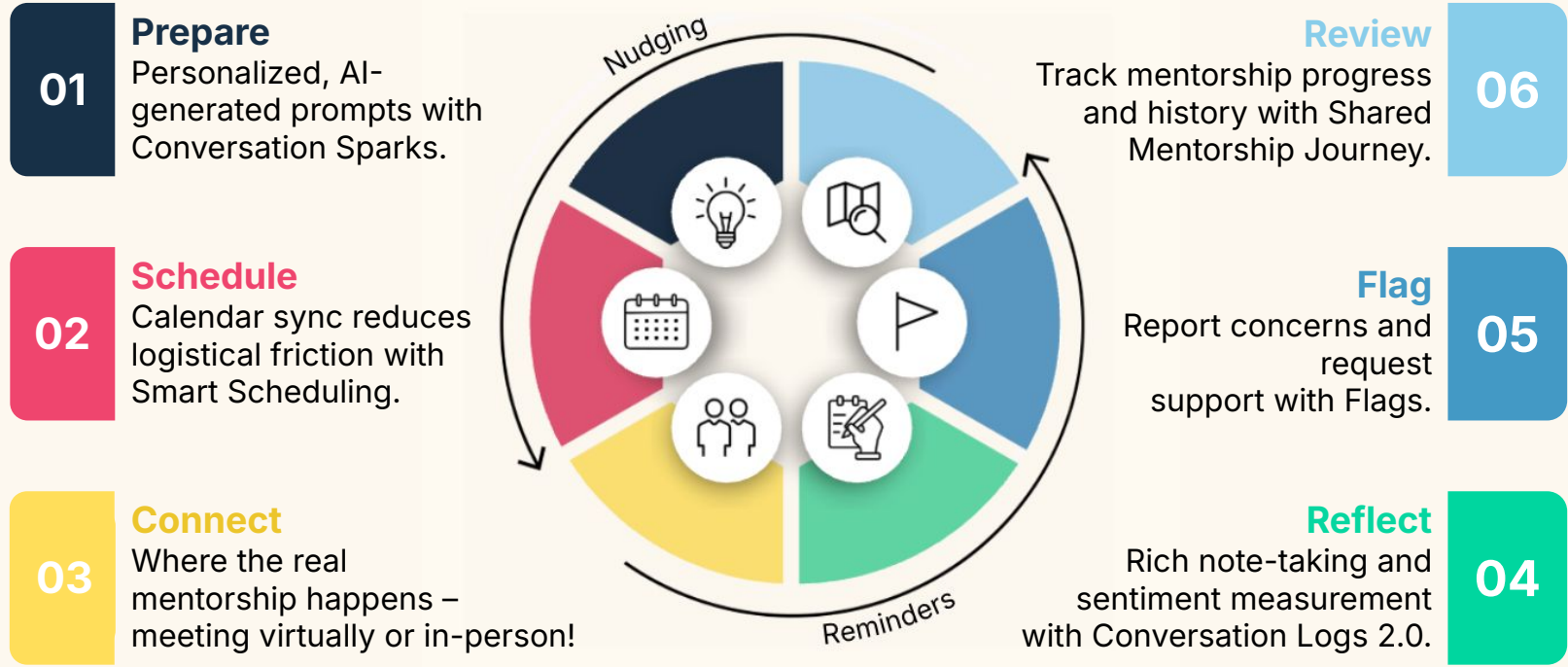
Help Alex work toward their goal

Help Alex work toward their goal. You can see the goal and the progress. You can also see the details of the goal.

What's Next



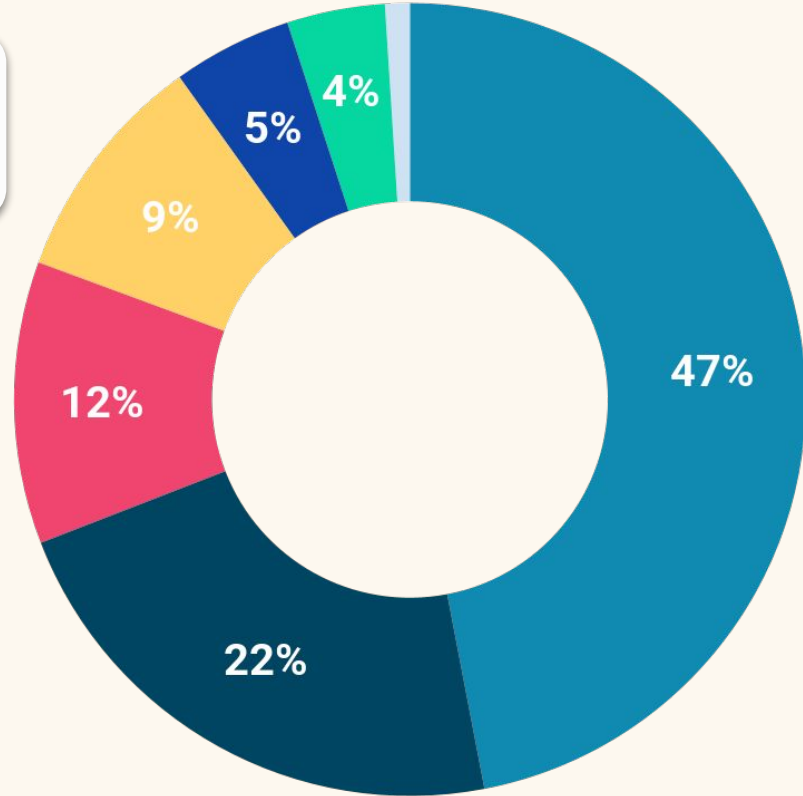
Fully Supported Engagement Cycle



Meeting Format Reality

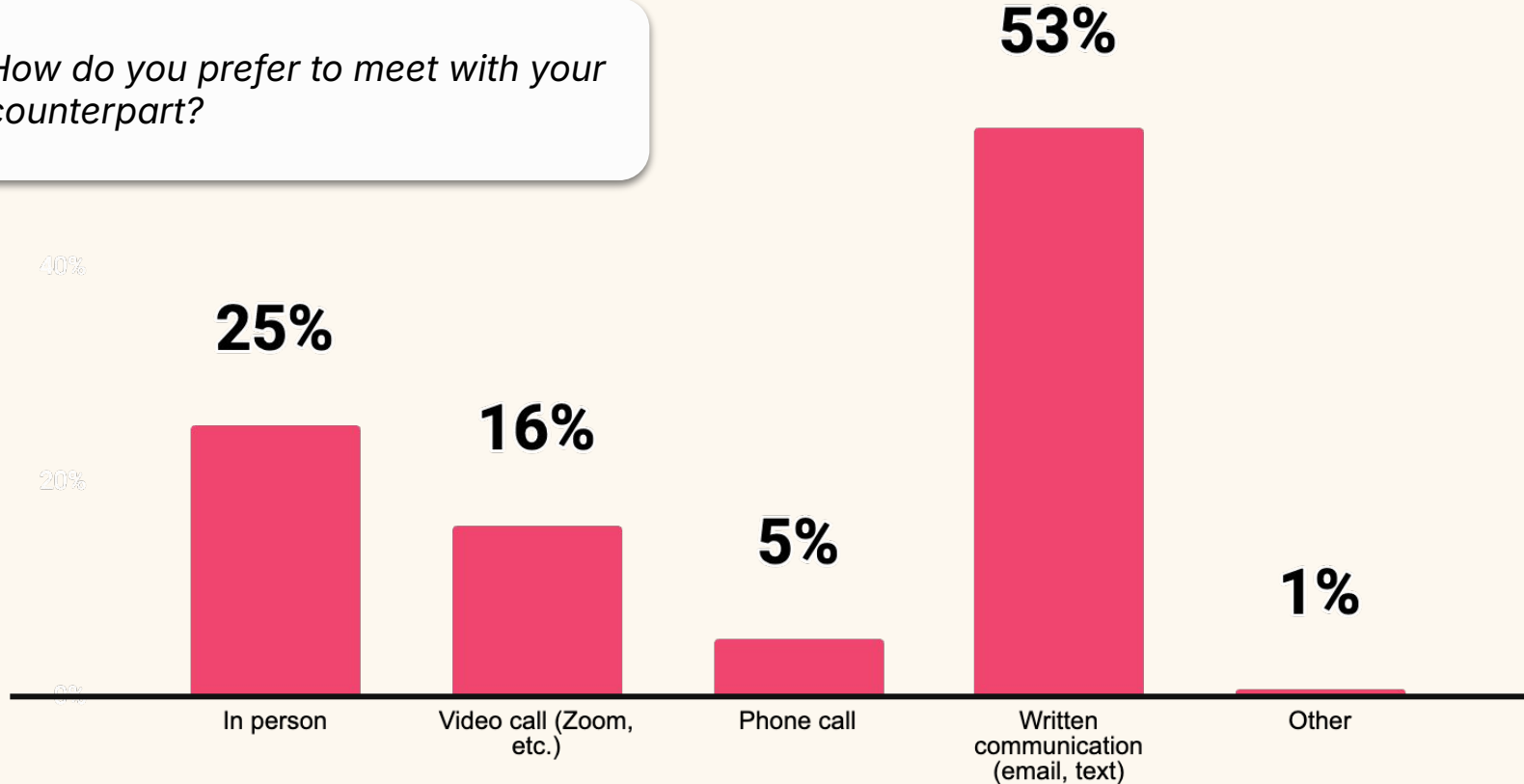
Which of the following did you use to communicate with your counterpart?

- Texting
- Email
- Meeting in person
- Videochat
- Talking on the phone
- Social media
- Other



Meeting Format Preference

How do you prefer to meet with your counterpart?





Smart Scheduling

Coming in February 2026

Intelligent Sync

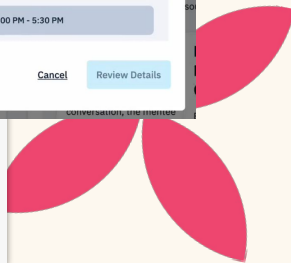
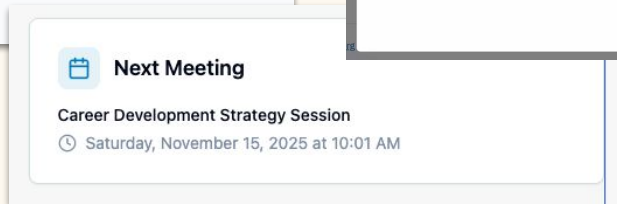
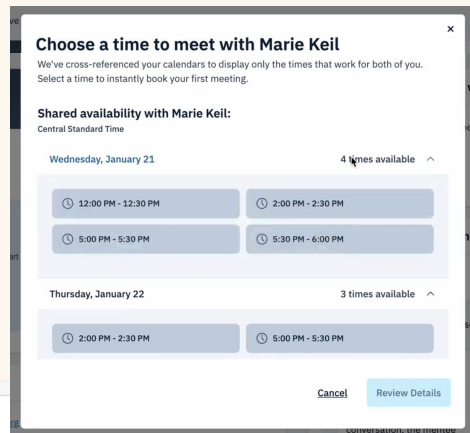
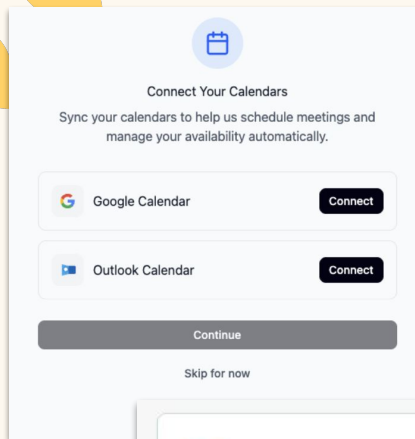
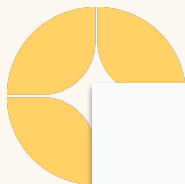
Connects with your Google and Outlook calendars to **instantly find mutual availability**.

Simplified Scheduling

Schedule meetings directly in-app, **eliminating the back-and-forth** and logistical friction.

Stay on Track


View upcoming meetings on the **platform and your calendar** to prevent missed connections.



Existing Participant Flow

The platform will send connection reminders in-app and through nudging.


Your calendar is **not** connected.

 **Connect Your Calendar to Get Started**

Sync your calendar in seconds to unlock seamless meeting scheduling with Marie. Your mentorship journey starts with one click.


Connect Calendar Now

Your calendar is connected!
Your counterpart's is **not**.

 **Almost There!**

Lauren hasn't connected their calendar yet—why don't you email or text them to get things moving?

Both calendars are connected!

 **Start Your Mentorship with Marie**

Your calendar is connected. Tap below to see shared availability and schedule your first meeting in seconds.

Schedule Your First Meeting

uLife (University of Life) Center

uLife



Marie Korb



Inspirations about
 the university including software

[Get Inspiration](#)

[Contact Us](#)

Contact Information

Phone: 0123456789012345

[Email: 0123456789012345](#)

Start Your Relationship with Marie

Your relationship is connected. Tap into your emotional intelligence and achieve your best
 feeling in seconds.

[Start Your Relationship](#)

Help Marie work toward their goal

Marie Korb

We've found the best way to help you guide your
 future relationship goal.

We've found the best way to help you guide your
 future relationship goal.

Affinity Groups

By the end of the
 program, the impact
 will be on your life.

Having Difficult Conversations

By the end of the
 program, the impact
 will be on your life.

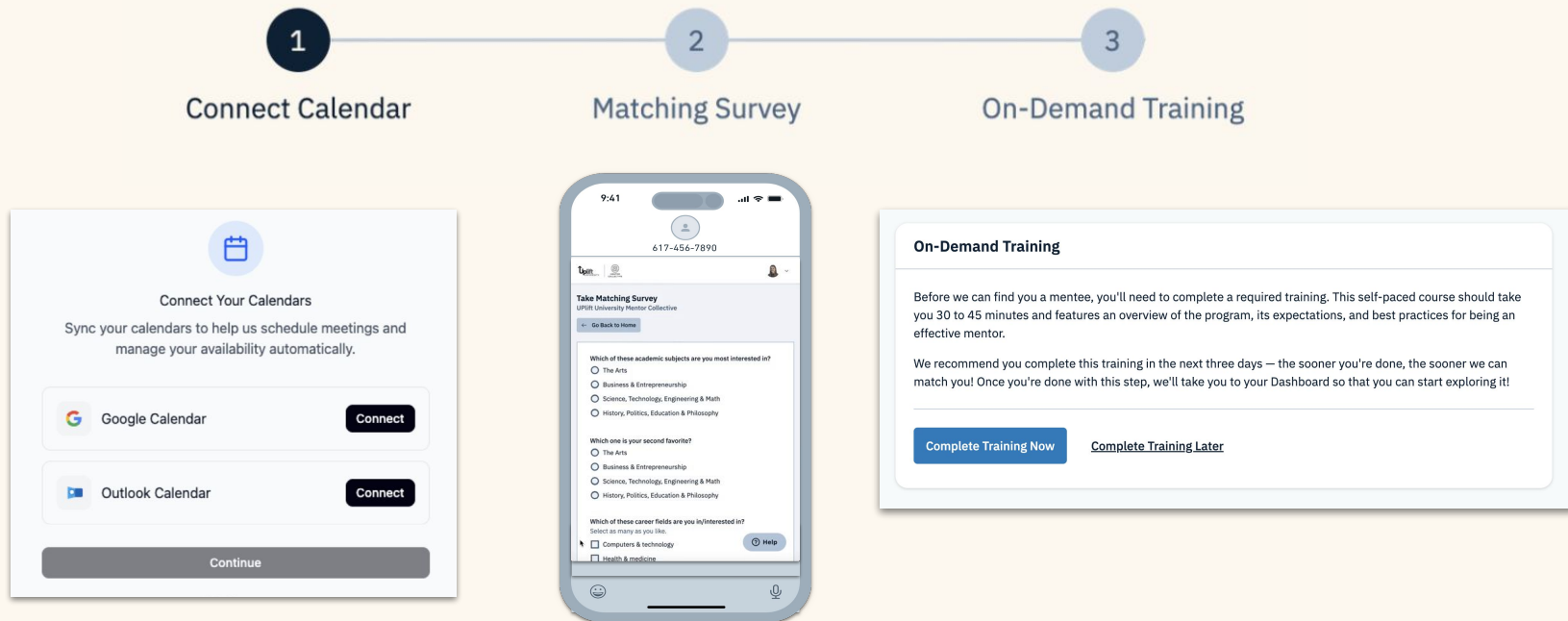
Living with Roommates

By the end of the
 program, the impact
 will be on your life.

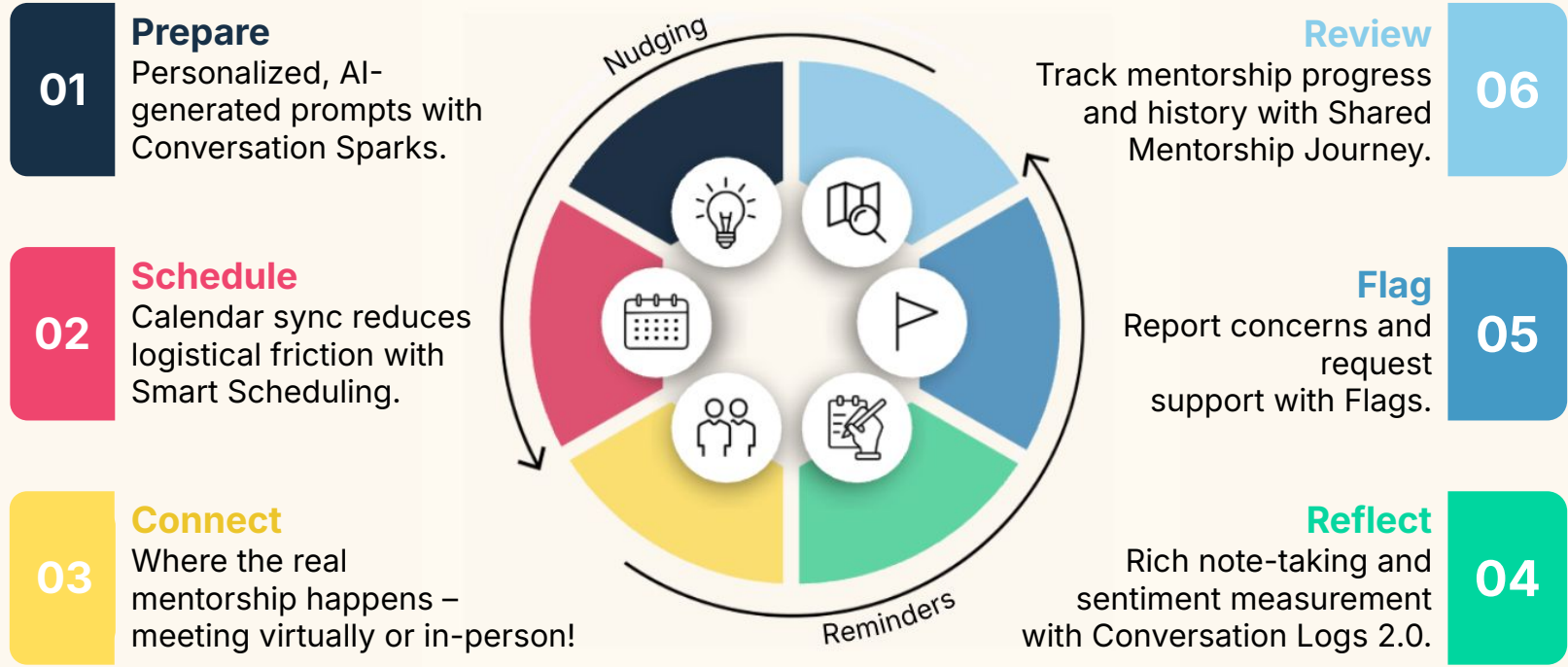
[More](#)

New Participant Flow

Smart Scheduling will simply be integrated into the registration flow.



Fully Supported Engagement Cycle





Conversation Logging 2.0

Coming in Spring 2026

Increased Value

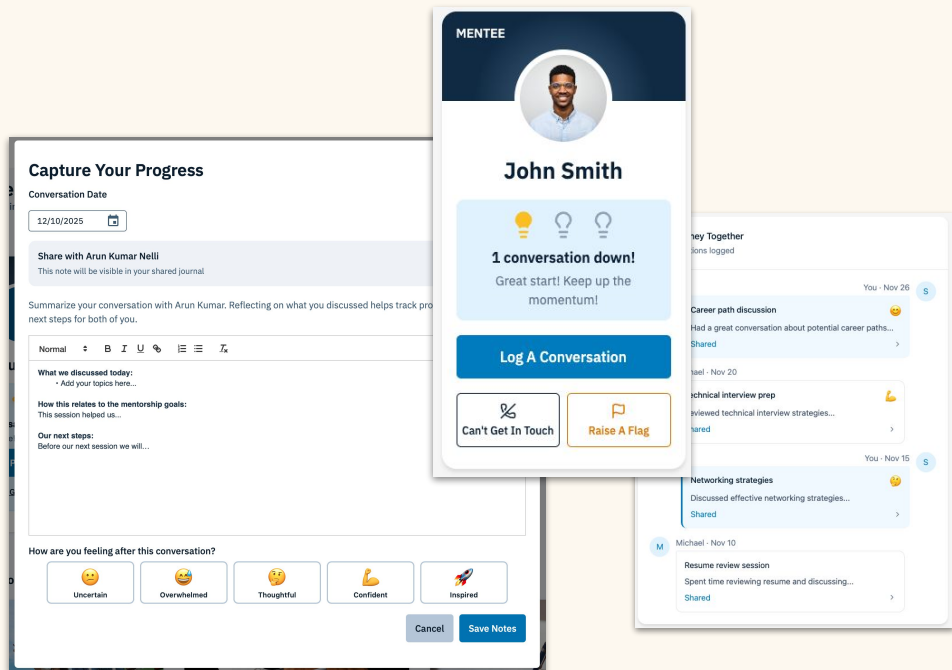
Transforms conversation logging from a checkbox task into a **more engaging, reflective experience**.

Data Foundation

Creates the essential data layer that enables **further personalization and program intelligence**.

Better Outcomes

Offering mentorship isn't enough. You **need participants to engage in order to deliver the impact**.



Post-Discussion Memory

40%

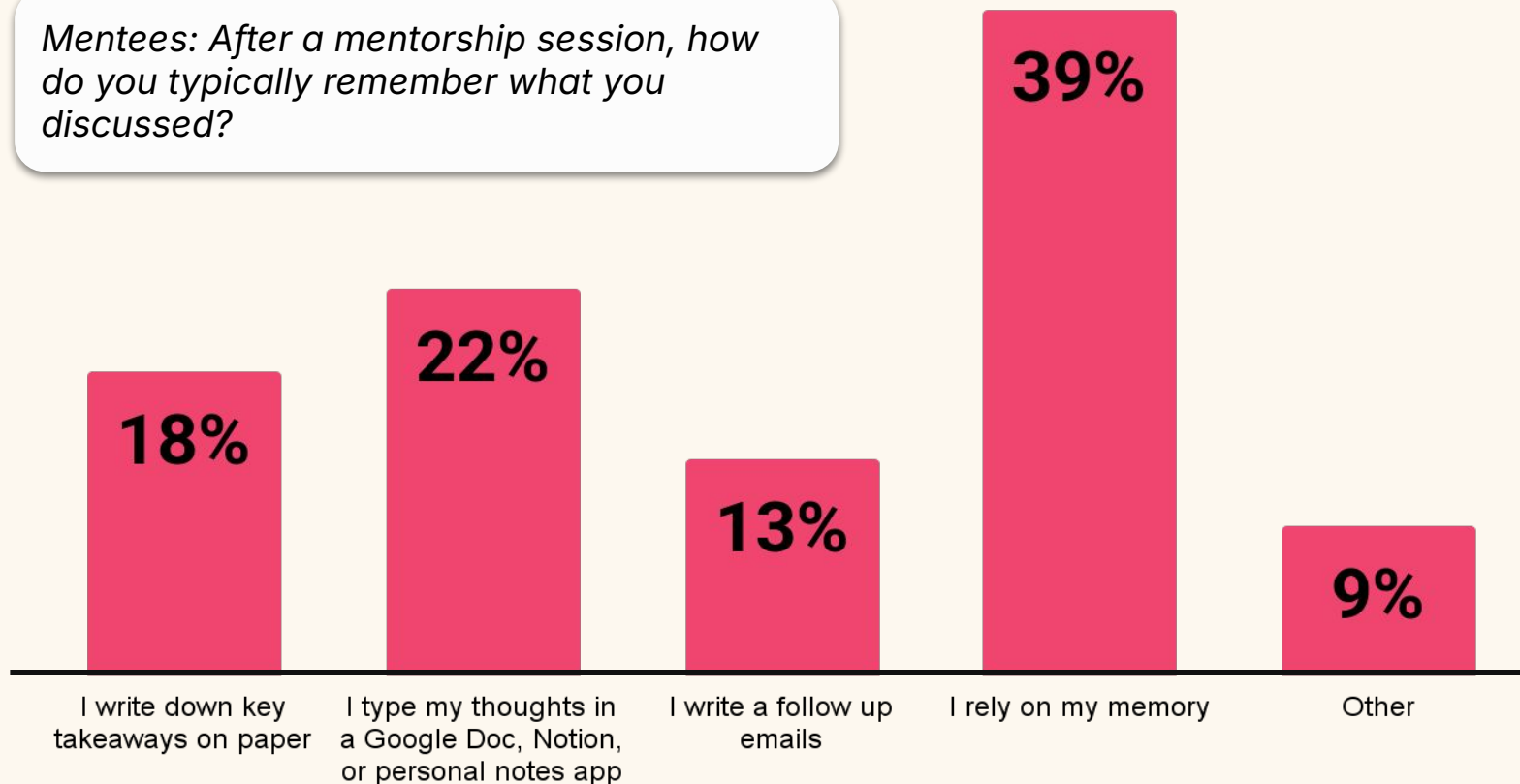
Mentees: After a mentorship session, how do you typically remember what you discussed?

30%

20%

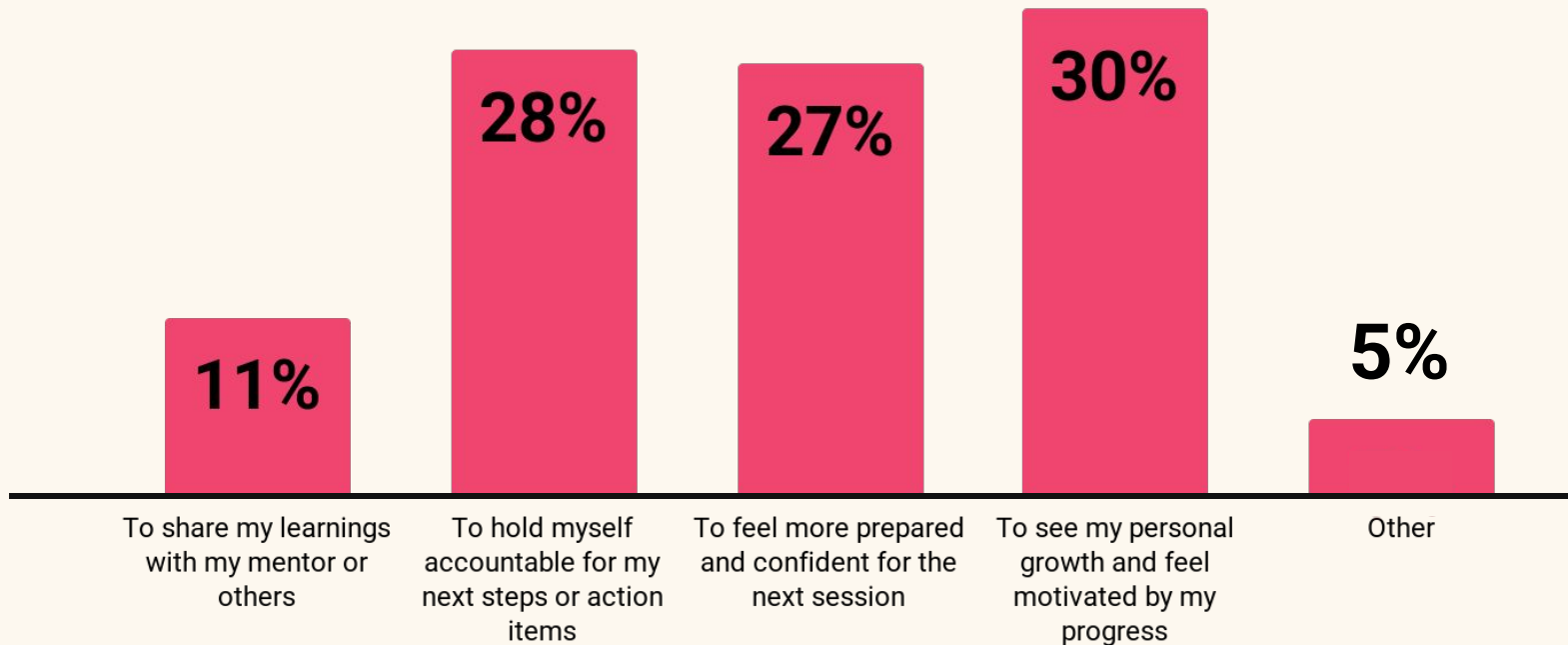
10%

0%



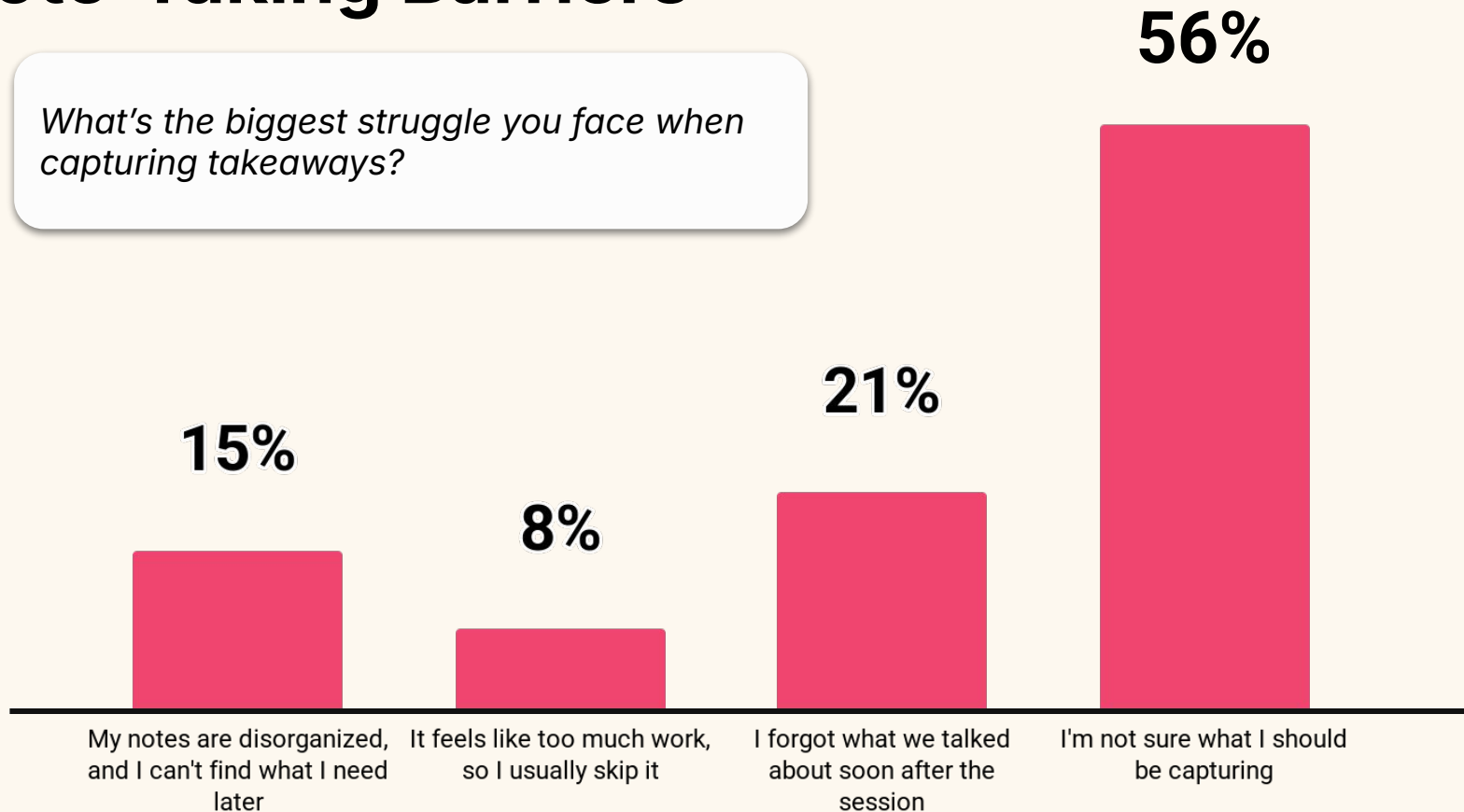
Value of Note-Taking

What is your main goal for capturing takeaways from a mentorship session?



Note-Taking Barriers

What's the biggest struggle you face when capturing takeaways?



Badging | Streamlined Flags

The image shows a user interface for the Uplift University Mentorship platform. On the left is a sidebar with navigation links: Home, Mentorships, Resources, Flags, and Community. The main content area displays the profile of a mentee, Marie Keil, with a circular profile picture. Above her name is a dark blue banner with the word "MENTEE". Below her name, there is a light blue box containing three gold trophy icons, the text "6 conversations down!", a subtext "Nicely done! Keep tracking!", a blue "Log Conversation" button, and two buttons: "Can't Get In Touch" (with a crossed-out flag icon) and "Raise A Flag" (with a flag icon). A modal window is overlaid on the right side of the screen, showing a light blue box with three lightbulb icons, the text "1 conversation down!", a subtext "Great start! Keep up the momentum!", a blue "Log A Conversation" button, and the same "Can't Get In Touch" and "Raise A Flag" buttons. To the right of the modal, the mentor's profile is partially visible, showing a profile picture, the name "University Mentor Collective", a timestamp "00 AM", a "goal" section, a "Make friends" section, a "Flags reported" section with a subtext "There have been no flags reported for Marie.", and a "My Mentorship Journey" section.

Uplift UNIVERSITY | MENTOR COLLECTIVE

Home
Mentorships
Resources
Flags
Community

Uplift University Mentor Collective

MENTEE

Marie Keil

6 conversations down!
Nicely done! Keep tracking!

Log Conversation

Can't Get In Touch

Raise A Flag

1 conversation down!
Great start! Keep up the momentum!

Log A Conversation

Can't Get In Touch

Raise A Flag

University Mentor Collective
00 AM

goal

Make friends

Flags reported ⓘ

There have been no flags reported for Marie.

My Mentorship Journey ⓘ

Capture Your Progress

Completed Date

10/10/2024



Summarise your conversation with Lexi, reflecting on what you discussed/what progress you made to feel more in control of you.

Overall 1 2 3 4 5 6 7 8 9 10

What was discussed today?

We went to the first time I was given getting to know you

How was it like to be in the hospital again?

We talked about the past and how I can help her get there

What next steps?

Follow up with another session in 2 weeks

Share with Care Director

This record will be visible to your care team



How are you feeling after this conversation?



Happy



Disappointed



Frustrated



Confused




Neutral

Cancel

Save Notes

Shared Mentorship History



Home

Mentorships


Resources

Flags

Community

Uplift University Mentor Collective

MENTEE



Marie Keil

6 conversations down!

Nicely done! Keep tracking!

Log Conversation

Can't Get In Touch

Raise A Flag

Next Meeting

Lauren Ficker

Thursday, Jan 21st, 2026

Help Marie with

Make friends

Flags reported

There have been no flags reported for Marie.

My Mentorship Journey

My Mentorship Journey ⓘ

January 22nd, 2026 ^

What we discussed today:

- Resume review
- Tailoring your resume for the job

How this relates to the mentorship goals:

We're working through practical steps to prepare for the job hunt.

Our next steps:

1. Find 3 job postings each.
2. Review the requirements together in next session.

January 21st, 2026 v

January 18th, 2026 v

[Show All Conversations](#) v



...from **one word** to

633

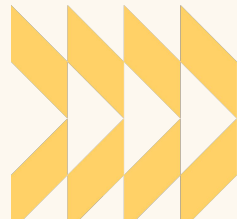
characters!

This session helped me...

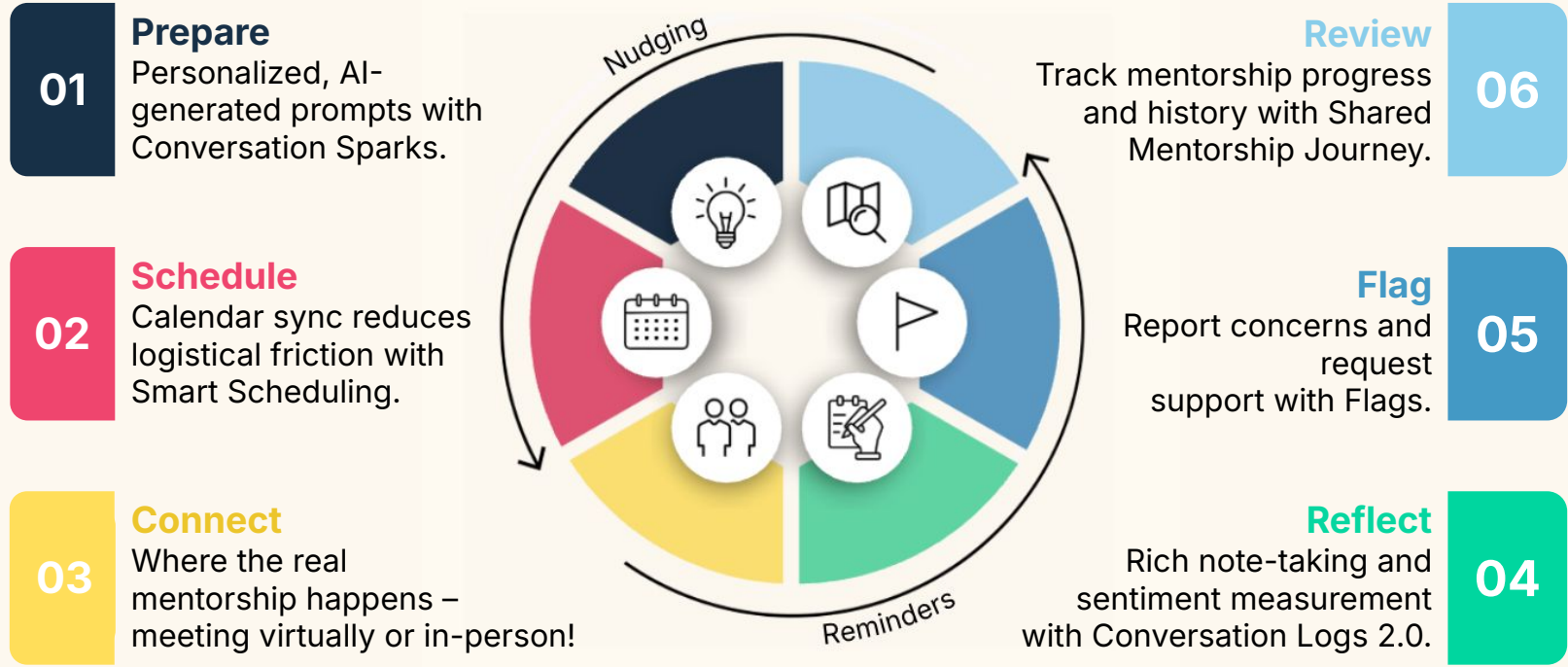
....finally reach out and take the first step on initiating conversation (choosing not to be scared anymore).

...feel relieved by seeing a black woman in my career and an alumna at my school, which is like I'm seeing my older self.

...set clear goals, stay consistent with my plans, and take small steps toward improvement!



Fully Supported Engagement Cycle



The Best Part

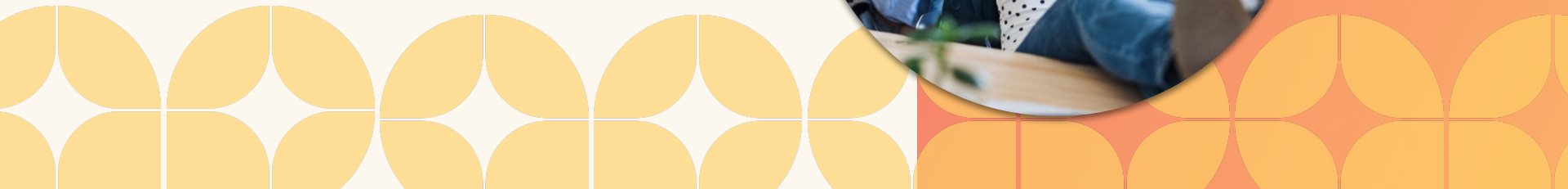
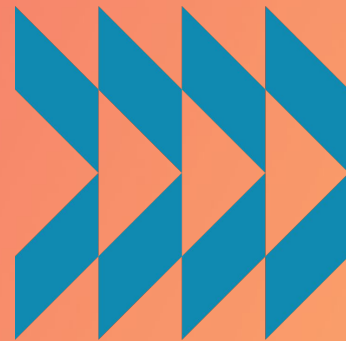
These new updates will be available:



at no additional cost



with no additional effort



A Look Ahead





Sneak Peek: Program Designer

An **on-demand AI agent** that will guide partners' through program design and setup.
Partners will be able to **launch faster**, and **on their time**.

01



Define Your Goals

Talk through program objectives using conversational language

02



Expert Guidance

Access suggestions based on decades of mentorship expertise and performance data.

03



Human in the Loop

Identify any complex decisions or customizations that may require further discussion with your COM or CSM.

04



On-Demand Setup

At your convenience, you can build your configured program, ready to launch

Poll



Upcoming Events



Come See Us On The Road

Date	Event	Location
March 2-5	Dream	Portland, Oregon
March 7-11	NASPA Annual	Kansas City, Missouri
March 15-18	Innovations	Indianapolis, Indiana



Thank You!
